



Ridge Meadows RCMP
One Team Stronger Together

Strategic Plan 2021 - 2023



Message from the OIC:

A handwritten signature in blue ink, appearing to read "JHyland".

Superintendent Jennifer Hyland
Officer in Charge
Ridge Meadows RCMP Detachment

I am so proud and honoured to present our 2021-2023 Strategic Plan, which was built with passion by our employees, our community partners, and our citizens. This plan was based on the process of knowing "Why", "How" and ultimately "What" is important to us as a community. This document will serve as a guide for all our staff ensuring that we continue our commitments to the community and our goal of providing world class service.

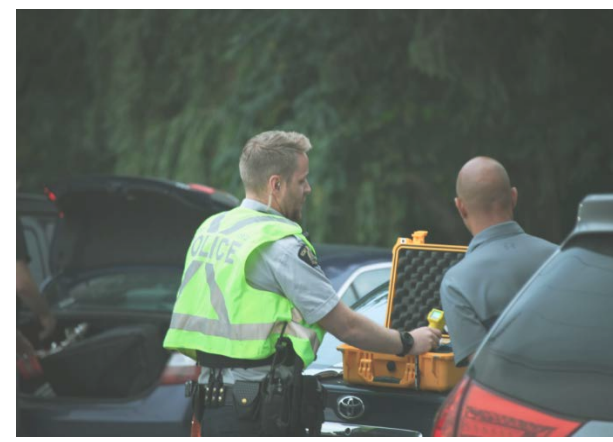
Ridge Meadows RCMP Mission Statement:

To provide a world class policing service that creates and maintains a safe and prosperous community through respectful and compassionate engagement which values the diversity of all.

Strategic Plan Overview:

In 2020, the Ridge Meadows RCMP began a comprehensive consultation process in order to inform our Strategic Plan for the next three years: 2021-2023. We conducted focus group sessions with our partner agencies, reached out to our police and civilian employees, and conducted an online community survey to elicit feedback. We also considered community safety priorities set by our elected officials, as well as the federal and provincial policing priorities that guide the RCMP as a whole.

From this research, five key priorities were identified:





Communication & Education

- Engage With All Media Platforms & Sources
- Community Consultations
- Showcase Police Work
- Awareness Of Police Processes
- Awareness Of Programs Targeting Community Issues



Crime Reduction & Community Safety

- Education & Crime Prevention
- Data Analysis
- Prolific Offenders
- Illegal Street Activities
- Road Safety



Diversity & Inclusion

- Cultural Learning Opportunities
- Programs & Partnerships for Youth & Seniors
- Accessibility to Variety of Demographics
- Engagement with Diverse Populations



Partnerships & Collaboration

- Support Victims of Crime
- Address Complex Social Issues & Community Concerns
- Public Participation
- Cross- and Joint-Training Opportunities
- Community Engagement Events



Organizational Excellence

- Health & Wellness
- Operational Readiness
- Employee Feedback
- Emergency Preparedness
- Transparency
- Sufficient Resources
- Streamline Internal Processes



Communication & Education



- Engage with all media platforms and sources
- Increase awareness of police processes
- Conduct ongoing community consultations
- Increase awareness of programs targeting community issues
- Showcase police work in the Detachment

Crime Reduction & Community Safety



- Enhance education and crime prevention initiatives to reduce victimization
- Target prolific offenders
- Use of data analysis to identify key targets and focus resources
- Address illegal street activities
- Enhance road safety through proactive and targeted enforcement



Diversity & Inclusion



- Provide opportunities for cultural learning for our officers and employees
- Enhance programs and partnerships committed to seniors and youth
- Increase accessibility of police information to a variety of demographics
- Enhance engagement with diverse populations

Partnerships & Collaboration



- Build upon partnerships and support for agencies who provide services to victims of crime
- Strengthen partnerships to address complex social issues and community concerns
- Enhance public participation in crime prevention programs
- Explore and leverage partnerships for cross- and joint-training opportunities
- Continued participation in community engagement events



Organizational Excellence



- Promote employee health and wellness
- Enhance transparency via internal communications and information sharing
- Ensure operational readiness through professional development and training opportunities
- Acquire and maintain resources required for daily and exceptional operations
- Provide continuing opportunities for employee feedback
- Explore opportunities to streamline internal processes
- Enhance emergency preparedness



Our Commitment & Accountability

Ridge Meadows RCMP is committed to our citizens and encourages the public to become familiar with our 2021-2023 Strategic Plan, which guides decision making over the next three years. We will be accountable to this plan through:

- Reporting to elected officials , partners, and the public
- Responsive and proactive communications to our citizens
- Commitment to ongoing assessment of our service delivery

Contact Us

Ridge Meadows RCMP

Phone: 604-463-6251 (non-emergency matters only)

Email: Rm.inquiries@rcmp-grc.gc.ca

Website: <http://ridgemeanows.rcmp-grc.gc.ca>

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Other Resources



[Ridge Meadows RCMP Newsroom](#)



[Ridge Meadows Crime Map](#)



[Community Policing Reports](#)



[Safety Tips](#)

